

Supervisor Success Strategies; Diversity, Performance, and Development Readiness

A Virtual Three Session Workshop
Two Cohorts, both meet 11 AM - 12 PM

April Cohort: April 14, 21,28, 2022

OR

June Cohort: June 2,9,16, 2022



"Leaders play, from artful listener to entertaining storyteller, as they struggle with circumstances en route to significant accomplishments."

Rosabeth Moss Kanter, professor, Harvard Business School.



Craig Summers is a trainer, organizing lead, and former director of Coro Leadership Institute. Highlights include establishing five Los Angeles neighborhood advisory councils, generating political and community support to build a health education facility, and founding a multicultural center at his alma mater. Among cherished honors are memberships on the inaugural Boards of a thriving urban charter academy and an umbrella agency supporting multiple service providers. He introduced development blueprints that accelerated promotions and implemented division-wide replicated management models and scripting that produced outcomes exceeding goals in management. Craig has worked in advertising, leadership development, community campaigning, retail management, and consulting and is a grateful recipient of various performance and service awards.

Objective

For new, polished, and aspiring managers and supervisors, the Supervisor Success Strategies workshops present practical, clear, and easily applicable strategies and tools to successfully meet leadership's many rigors and demands. A distillation of proven approaches and techniques utilized in multiple workshops consisting of hundreds of professionals from various sectors.

The course offers customizable approaches to:

- **Practicing clear one-on-one and group communication**
- **Optimizing employee talents and differences**
- **Creating an effective, positive team unit**
- **Align employee skills with team goals**
- **Promote group cohesion; generate trust & buy-in**
- **Improve team, individual competencies, and execution**
- **Boost employee satisfaction, interest, and involvement**

Participant Takeaways

include tailorable step-by-step techniques, persuasive language, and clarity specifically intended to enable and embolden leaders to empower teams to produce sought outcomes while concurrently supporting and developing team members.

Federal employee testimonials:

- *"Thanks for the training, I really enjoyed the content and appreciated the tools you provided for using when promoting my achievements and abilities - having the step-by-step process makes it a very easy task now."*
- *"Craig, Thank you for both sessions! It provided a great forum to learn..."*
- *From DEI Leadership Training "Thank you for an excellent training Craig, much appreciated..."*

Registration

Craig Summers, Trainer

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Logistics

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